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### Message: Re: Password problems

## **Re: Password problems**

Melody Atkinson From Date Monday, January 30, 2017 5:00 PM

To Kraft, Emily

Cc

**Journal** emily.kraft@oa.mo.gov

**Recipients** 

image001.jpg (6 Kb нтмL) image002.jpg (6 Kb нтмL)

I got it! Thank you:)

# Melody Atkinson

Family Strengthening Coordinator **Catholic Charities of Southern Missouri** 

511 Main St.

Van Buren, MO 63965

573 323 4044 Office

573 382 9733 Cell

www.ccsomo.org



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On Mon, Jan 30, 2017 at 3:24 PM, Kraft, Emily <Emily.Kraft@oa.mo.gov> wrote:

Hi Melody – I can reset your password on my end. Let me know if you still have password trouble after resetting.

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From: Melody Atkinson [mailto:matkinson@ccsomo.org]

**Sent:** Monday, January 30, 2017 3:20 PM

To: Kraft, Emily

**Subject:** Password problems

Hello,

I was needing to put some data into the old system. When I tried to log in, it said I needed to update my password. So I did that and hit submit, it gave me an incorrect password message. I have tried it repeatedly since then and I am putting in the correct password, but it won't take it. And I have tried the new password that I was trying to use and it won't take that either.

Help:)

## **Melody Atkinson**

## **Family Strengthening Coordinator**

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